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## PUBLIC NOTICE

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Notice is hereby given to all consumers, residing within the jurisdiction of Kgetlengrivier Local Municipality, that the Pre-Paid Metering contract with Ideal Prepaid (Pty) Ltd has expired.

Kgetlengrivier Local Municipality is the proud beneficiary of a National Treasury Grant that will enable the roll-out of smart prepaid electricity meters that will be owned by the Municipality. The Grant will enable the Municipality to continue with its Revenue Enhancement Initiatives. The Municipality will be able to roll-out prepaid smart electricity meters in Koster (ward 7) and Swartruggens (ward 2) through the National Treasury appointed service provider, namely Vodacom (Pty) Ltd.

Public engagement commenced on 7 January 2025 through various social media platforms and was augmented by face-to-face public participation on 16<sup>th</sup> of January 2025 in Swartruggens and 20<sup>th</sup> of January 2025 in Koster. The Municipality responded to all the questions raised during the public participation processes regarding the installation of the new smart meters.

**This upgrade will bring several benefits, including:**

- Accurate monthly billing,
- Reduced electricity losses,
- Replacement of ageing infrastructure.

The Project will include meter audits and meter replacement. Kindly note that the current pre-paid meters are the property of the Municipality and the authorized officials will collect meters upon the installation of the new smart meter. Please note that this initial audit will not involve any interruption of your electricity supply, as it is only intended to assess the requirements for the new meters. However, during the actual installation of the new meters, there may be brief interruptions to your electricity service, depending on the type of connection.

Authorized officials will visit your premises to conduct the audits. These staff members will be carrying official identification cards, which they will present upon request. For your safety, please ensure that only authorized personnel are allowed access onto your property.

**No Payment Required:**

The entire smart meter installation process is being carried out at no cost to you. Under no circumstances should any payment be made to any individual during this process. If you are asked for money, please report the incident immediately to the Municipality via the contact details provided below.

**Prepaid Meter Credit Transfer:**

If you have any tokens at hand, please inform the authorized official about any unused electricity tokens, so that these can be transferred to your new smart meter so as to ensure that you are able to vend seamlessly.

**Cutoff date:**

**Please note that the Project has commenced and will be ending on 15<sup>th</sup> of February 2025 as per the National Treasury directives and deadlines. All installations must be concluded by the 15<sup>th</sup> of February 2025 and all residents/consumers must have migrated their meters by the said date. Failure to migrate by the said date means the electricity service to the resident/consumer may be interrupted or suspended.**

To ensure the smooth and successful completion of this Project, we kindly request your full co-operation with our teams during their visits.

Should you have any questions or require any further information, please feel free to contact the Municipality's Customer Care Centre on **082 926 3065/063 771 0771**.

Yours faithfully

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**Mr. AE PHOLOSE**  
**ACTING MUNICIPALITY MANAGER**